

# Piramal Finance

BSE SENSEX

80,426

S&amp;P CNX

24,655



## Stock Info

Bloomberg	PIEL IN
Equity Shares (m)	227
M.Cap.(INRb)/(USD\$)	254.8 / 2.9
52-Week Range (INR)	1356 / 848
1, 6, 12 Rel. Per (%)	-1/10/9
12M Avg Val (INR M)	855
Free float (%)	53.8

## Financials Snapshot (INR b)

Y/E March	FY25	FY26E	FY27E
PPOP	15.8	20.3	37.0
PAT	4.8	14.4	23.7
PAT (ex exceptional)	4.8	4.0	21.7
EPS	22	64	105
EPS Gr. (%)	-	196	65
Consol BV/Sh. (INR)	1,202	1,255	1,345
RoA (%)	0.5	1.4	1.9
RoE (%)	1.8	5.2	8.1

## Valuation

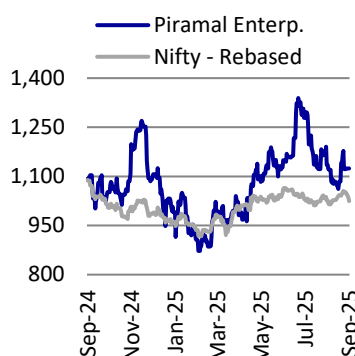
P/E (x)	52.3	17.7	10.7
P/BV (x)	0.9	0.9	0.8
Dividend yield (%)	1.0	1.4	2.2

## Shareholding pattern (%)

As On	Jun-25	Mar-25	Jun-24
Promoter	46.2	46.4	46.0
DII	15.2	14.3	13.4
FII	15.9	16.5	16.7
Others	22.8	22.8	23.9

FII Includes depository receipts

## Stock's performance (one-year)


**CMP: INR1,124 TP: INR1,250 (+11%)**
**Neutral**

## Driving transformation through 'AI-native' strategy

We attended Piramal Finance's (PIEL) Piramal.AI day, where the company showcased its extensive use of AI across all business functions and demonstrated how it is driving improvements in efficiency and productivity. Below are the key takeaways:

- The Piramal.AI day provided a comprehensive overview of PIEL's strategic transformation into what it terms an 'AI-native' organization, where AI is deeply embedded in every facet of the business. The event showcased how a series of foundational choices, such as developing all technology in-house and adopting a cloud-native architecture, have enabled the company to achieve significant growth, enhance operational productivity, and improve risk management.
- Management detailed the company's journey from a wholesale-led entity to a retail-first NBFC, highlighting its 4x growth in four years after the DHFL merger, a feat that positions it as one of the fastest-growing NBFCs in Indian history. The sessions included live demonstrations of a suite of proprietary AI tools that are not theoretical pilots but are fully integrated into core business processes, from customer onboarding and underwriting to collections and customer experience.
- AI-driven efficiencies have helped PIEL lower its long-term opex-to-AUM guidance by 25bp to 3.25-3.5%. The company has provided a positive outlook, guiding for significant growth in PAT and AUM through to FY30. It guided for a scale-up in AUM to ~INR1.5t+ by FY28 and INR2t+ by FY30 (AUM CAGR of ~20-25% over FY25-30). On profits, it guided for PAT of ~INR13b-15b in FY26, ~INR45b by FY28 and ~INR65b by FY30.

## Strategic shift toward retail dominance

- PIEL has transitioned from wholesale to retail, scaling rapidly with diversified products, wider geography, strong cross-selling, and higher productivity. The company highlighted that its AUM has expanded from a little over INR200b in Sep'21 to nearly ~INR800b within four years, a 4x increase that very few financial institutions in India have achieved at such scale and speed.
- Crucially, this rapid growth has not come at the expense of credit quality. Even with a fourfold increase in the loan book, delinquency has remained stable. Moreover, a static pool analysis shows that more recent cohorts are performing better than earlier ones, underscoring that growth has been achieved while strengthening credit quality rather than by taking on additional risk.
- PIEL is positioning itself as an AI-native financial institution, embedding AI across every process rather than limiting it to pilots or experiments. The company views AI and technology as the next phase of its transformation, supported by significant investments in in-house talent, a scalable cloud-first architecture, and deep integration of AI into core operations.

**Research Analyst: Abhijit Tibrewal** (Abhijit.Tibrewal@MotilalOswal.com)

**Research Analyst: Nitin Aggarwal** (Nitin.Aggarwal@MotilalOswal.com) | **Raghav Khemani** (Raghav.Khemani@motilaloswal.com)

Investors are advised to refer through important disclosures made at the last page of the Research Report.

Motilal Oswal research is available on [www.motilaloswal.com/Institutional-Equities](http://www.motilaloswal.com/Institutional-Equities), Bloomberg, Thomson Reuters, Factset and S&P Capital.

## Pillars of sustained growth

- **Product expansion:** The company has steadily diversified its portfolio, evolving from offering only housing loans up to FY20 into a broad suite of 19 products today. While housing loans have grown at a CAGR of ~20%, the non-housing portfolio has expanded much faster at a 45% CAGR. This reflects a deliberate multi-product strategy aimed at underpenetrated segments within the banking sector.
- **Geographic expansion:** The distribution footprint now spans 517 branches across 26 states and 428 cities, including 76 microfinance branches. A substantial branch rollout over the last three years is expected to add nearly INR80b to AUM as these branches mature and scale up during the current year.
- **Cross-selling and partnerships:** Cross-selling has become a meaningful contributor, accounting for ~25% of unsecured disbursements and ~10% of total disbursements, with a target of reaching 50% in unsecured lending (vs. Bajaj at ~60%). Fintech partnerships continue to be leveraged primarily for customer acquisition, with disbursements of about INR150b through these channels to date.
- **Productivity and cost efficiencies:** Operating expense ratios have improved sharply, declining by ~230bp over the last nine quarters, driven largely by AI-enabled productivity gains. Branch productivity has risen significantly, with AUM and disbursements per branch up 1.7x, revenue per branch up 1.8x, and disbursements per employee up 1.4x.

## Foundation of AI: The 'Build, Not Buy' philosophy

- PIEL has deliberately built its technology and AI stack fully in-house, treating AI as core to financial services much like underwriting, rather than as an outsourced or experimental function. This base has allowed the company to scale AI adoption in production systems faster than peers, positioning itself as an AI-native financial institution.
- The company's philosophy is clear: AI should be seamlessly integrated across customer journeys, underwriting, collections, fraud detection, and internal workflows. Rather than running pilots or proofs of concept that stay disconnected from operations, the focus is on deploying AI solutions directly into production at scale.
- The company has already moved to agentic AI in live production, leveraging advanced protocols like MCP and A2A. This positions PIEL at the forefront of AI adoption, well ahead of peers who are still operating at predictive or early generative stages.

## Why PIEL succeeded in its AI pilots and deployment

- An MIT study highlights that 95% of AI pilots fail due to weak operational alignment, excessive focus on technology over outcomes, or reliance on generic tools. PIEL has sidestepped these issues by adopting a business-first approach, tightly integrating AI into core systems, and developing custom domain-specific SLMs that reflect its internal terminology and context.
- With in-house development ensuring ownership and strategic alignment, Piramal has emerged as one of the few enterprises to achieve real, large-scale success in AI adoption.

### Advancing results through AI integration

- AI adoption has delivered clear, measurable gains for Piramal, with underwriting outcomes strengthening as horizontal risk fell 40% YoY for three consecutive years and fraud risk (straight flows 90+ dpd) declined by over 50% annually over the same period.
- Productivity has also seen a step change, with sales efficiency rising 25%, credit manager output up 20%, operations manager productivity nearly 60% higher, and call center productivity improving 17%, alongside faster loan disbursements and throughput that have supported stronger growth.
- Customer experience has improved meaningfully, with the quarterly complaint ratio falling from 2.6 per thousand to just 0.4 per thousand in about three years. Developers have been empowered, with nearly half of all codes now AI-generated, enabling faster development and smoother integration.

### Tangible business impact and future outlook

- With proven success in AI adoption, the company is factoring in an additional 25bp in opex savings alongside a stronger AUM growth outlook.
- Earlier guidance for the long-term opex-to-AUM ratio was 3.5-4.0%. However, with continuous productivity and efficiency gains from AI, PIEL has now lowered its opex-to-AUM guidance to ~3.25-3.5%.
- AUM growth momentum is expected to remain steady, with a target of reaching ~INR1t in FY26, INR1.5t+ in FY28, and INR2t+ in FY30. Further, PAT is expected to scale up to INR13-15b in FY25, INR45b in FY28, and INR65b in FY30.

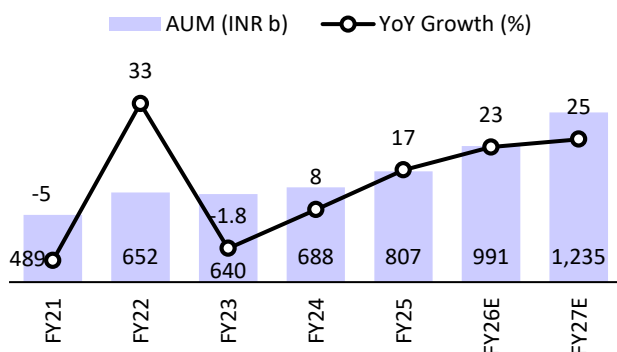
### Valuation and view

- PIEL's strategic shift toward building a granular and diversified retail franchise, alongside a calibrated wholesale 2.0 book, continues to gain traction. The company has demonstrated steady progress on asset quality, with volatility now largely behind and credit costs expected to remain stable. With new product launches such as co-branded credit cards and gold loans in the pipeline, the company is expanding its fee income base and diversifying its earnings profile.
- Our FY26 earnings estimate factors in exceptional gains from the Piramal Imaging business, gains from AIFs and no tax incidence in the foreseeable future. Because of the uncertainty and unpredictability around the timing of the monetization of its stake in Shriram Life and General Insurance, we have not factored it into our estimates. It does, however, provide streams of one-off gains, which can help to offset credit costs required to dispose of residual (if any) stressed legacy AUM.
- While the company anticipates greater earnings stability and an improved outlook going forward, its return metrics remain modest, with RoA and RoE estimated at 1.9% and 8%, respectively, for FY27E. We value the lending business at 0.8x FY27E P/BV. **Reiterate our Neutral rating on the stock with a revised TP of INR1,250 (premised on Mar'27E SOTP).**

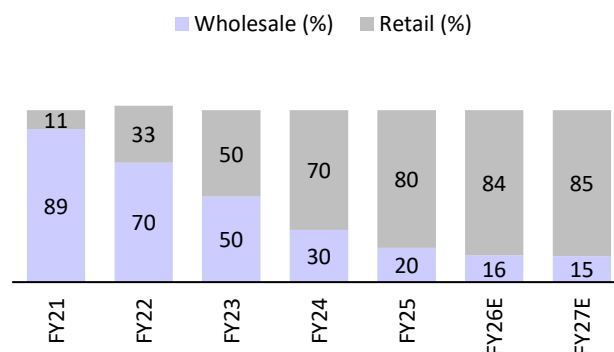
#### PEL: SoTP - Mar'27

	Value (INR B)	Value (USD B)	INR per share	% To Total	Rationale
Lending Business	236	2.8	1,053	84	❖ 0.8x Mar'27E PBV
Shriram Group	34	0.4	150	12	❖ Based on its stake in Shriram Life/General Insurance Businesses
Life Insurance	5	0.1	21	2	
Alternatives	6	0.1	25	2	
<b>Target Value</b>	<b>281</b>	<b>3.4</b>	<b>1,250</b>	<b>100</b>	

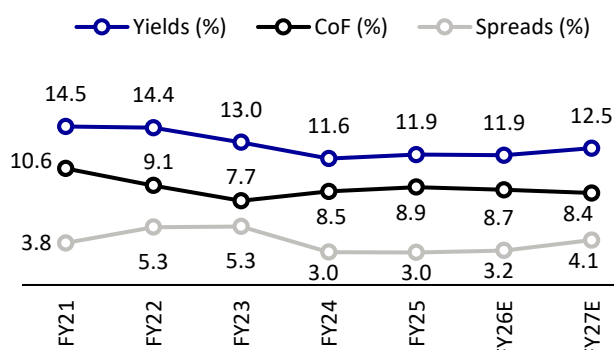
## Story in charts

**Exhibit 1: AUM CAGR of ~24% over FY25-FY27E**


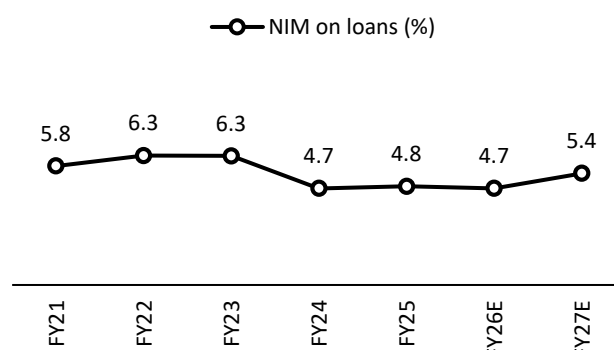
Source: MOFSL, Company

**Exhibit 2: Retail mix continues to increase**


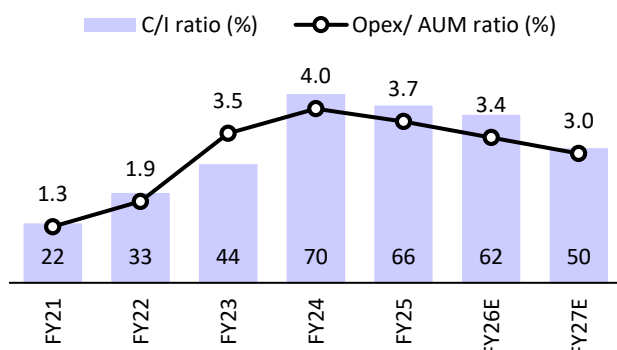
Source: MOFSL, Company

**Exhibit 3: Expect improvement in yields...**


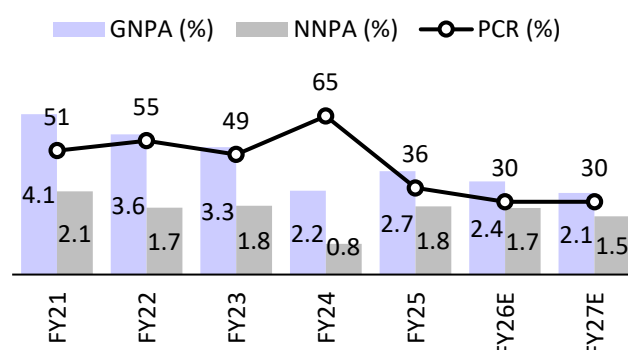
Source: MOFSL, Company

**Exhibit 4: ...to lead to NIM expansion by FY27E**


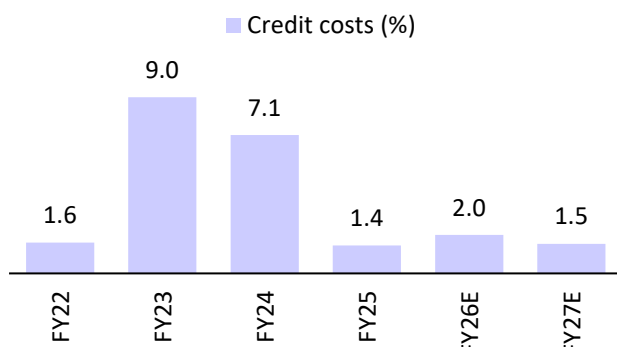
Source: MOFSL, Company

**Exhibit 5: Operating costs to come down in FY26-FY27**


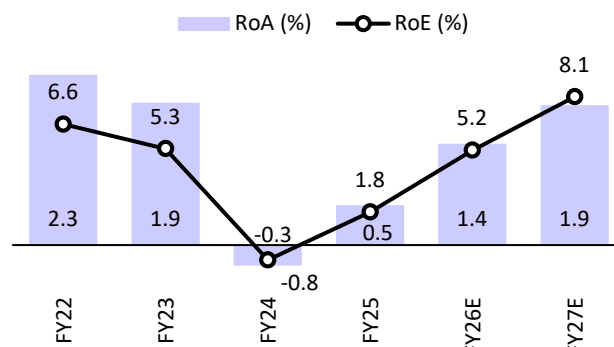
Source: MOFSL, Company

**Exhibit 6: Expect further improvement in asset quality**


Source: MOFSL, Company

**Exhibit 7: Credit costs to gradually come down**


Source: MOFSL, Company

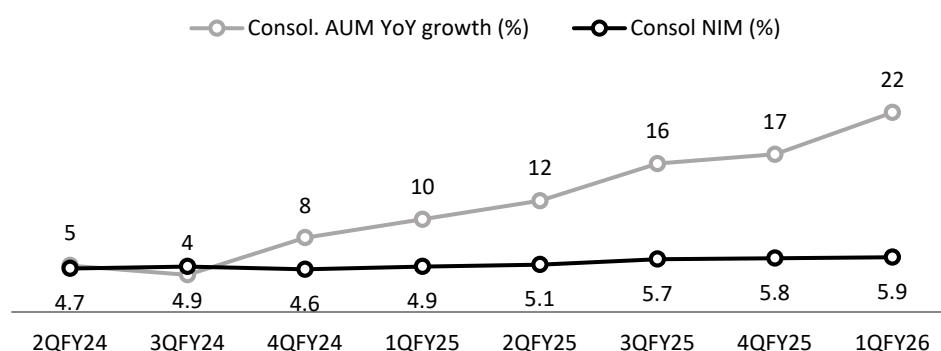
**Exhibit 8: ROA/ROE of 1.9%/8% in FY27E**


Source: MOFSL, Company;

## Pivoted into retail-focused enterprise

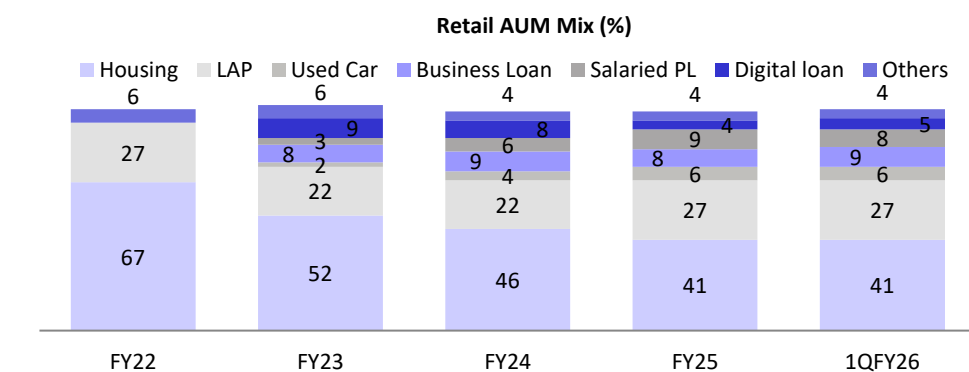
- PIEL is scaling up rapidly across products and distribution while embedding AI into the core of its operations. The company has expanded from a single product (housing) in FY20 to 19 products and grown branch coverage to 517 locations. It is driving cross-selling and productivity gains that are materially lowering its opex.
- The company has transitioned into a retail-led NBFC, delivering ~4x growth over the past four years. Its AUM mix has fully pivoted, with the new growth book now accounting for 91% of total AUM, and retail AUM standing at INR700b as of Jun'25.

Exhibit 9: Consol. AUM growth and NIM are increasing (%)



Source: MOFSL, Company

Exhibit 10: Retail AUM mix



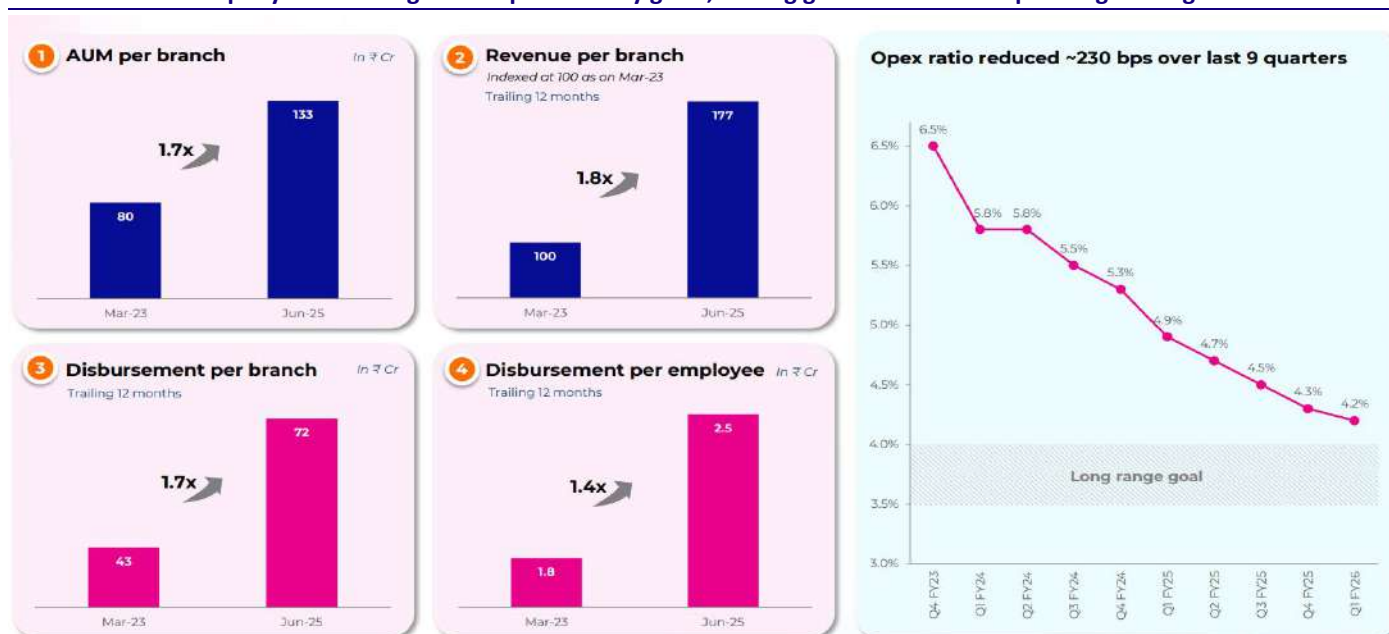
Source: MOFSL, Company

### The company highlighted four factors for this robust growth:

- Product expansion:** The company has continuously focused on product expansion, evolving from offering only housing loans in FY20 to a diversified suite of 19 products today. While housing loans have grown at a ~20% CAGR, the balance product mix has grown at an AUM CAGR of over ~45%.
- This expansion reflects a deliberate multi-product strategy, targeting underpenetrated segments within the banking space.
- Geography expansion:** The company operates 517 branches across 26 states and 428 cities, including 76 MFI branches, reflecting a strong and widespread distribution network.
- A significant branch rollout over the past three years is expected to add ~INR80b to AUM as these branches mature during the current year.

- **Cross-selling:** Cross-selling now contributes ~25% of unsecured disbursements and ~10% of total disbursements, with a target of 50% in unsecured disbursements (against peers like Bajaj at ~60%).
- Fintech partnerships continue to play a strategic role in customer acquisition rather than profitability, with ~INR150b disbursed through fintech partners to date.
- **Productivity and cost benefits:** The company has reduced its opex ratio by ~230bp over the past nine quarters, largely driven by AI-enabled productivity improvements, resulting in higher AUM, revenue, and disbursements per branch.
- The company's branch productivity has improved significantly, with AUM and disbursements per branch rising 1.7x each, revenue per branch increasing 1.8x, and disbursements per employee growing 1.4x.

**Exhibit 11: The company has seen significant productivity gains, driving growth as well as operating leverage**

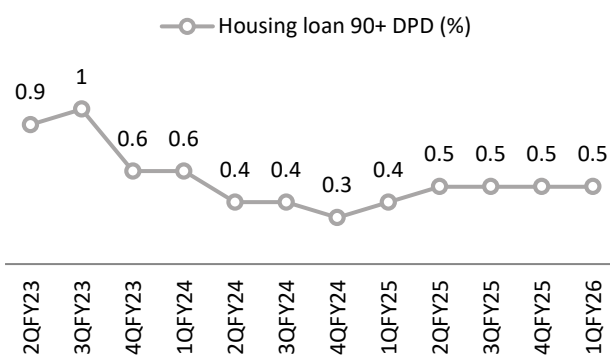


Source: Company, MOFSL

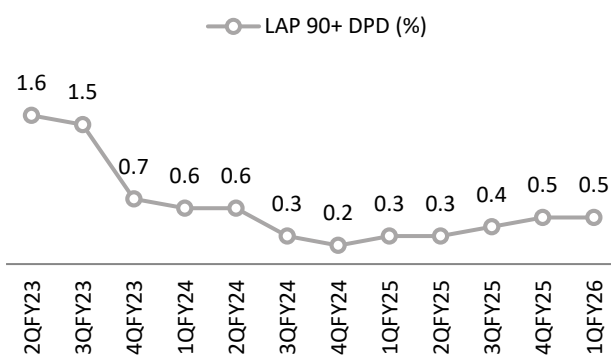
### Asset quality stable despite volatile risk environment

- Credit risk performance has been strong, with 90+dpd declining from 1.4% to 0.8% over the past two years. The static pool has also improved, reflecting that each quarter the company is onboarding higher-quality customers. While business loans were particularly weak around 3QFY25, they are now showing gradual improvement. Nov'24 marked the peak in business loan exposure, which, although elevated, has started to ease.
- New origination quality has remained stable even as disbursement volumes have accelerated. Earlier, there was considerable volatility, but the portfolio is now stabilizing. The company has guided for INR13b-15b this year as earnings continue to stabilize.

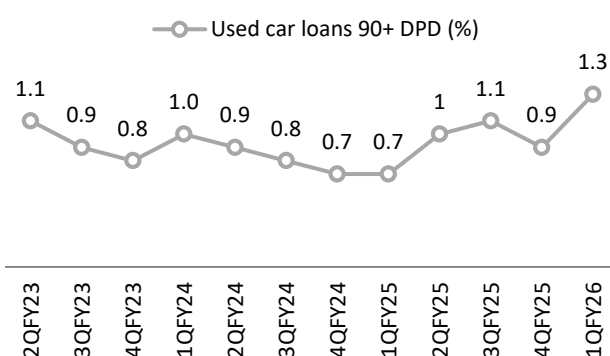


**Exhibit 12: Housing loan 90+ dpd (%)**


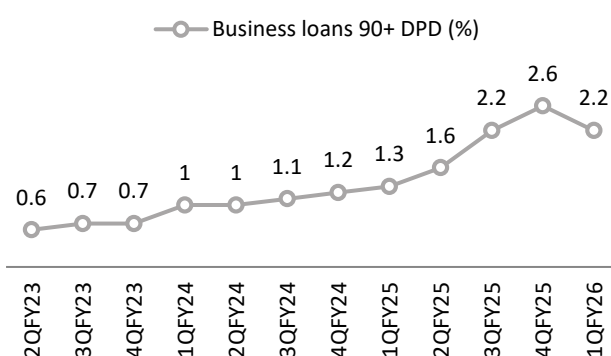
Source: MOFSL, Company

**Exhibit 13: LAP 90+ dpd (%)**


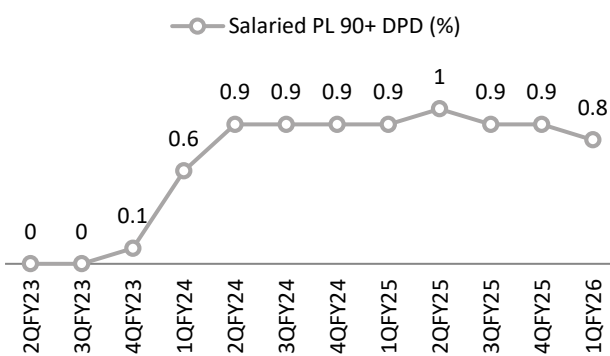
Source: MOFSL, Company;

**Exhibit 14: Used car 90+ dpd (%)**


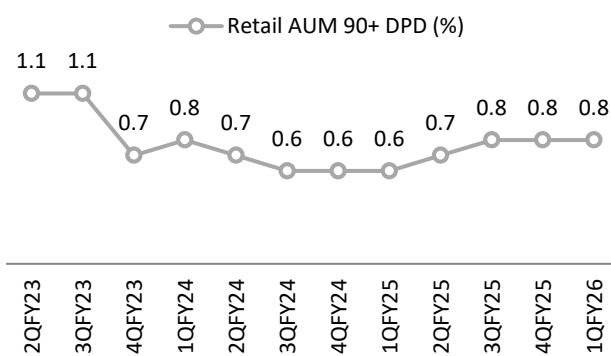
Source: MOFSL, Company

**Exhibit 15: Business loan 90+ dpd (%)**


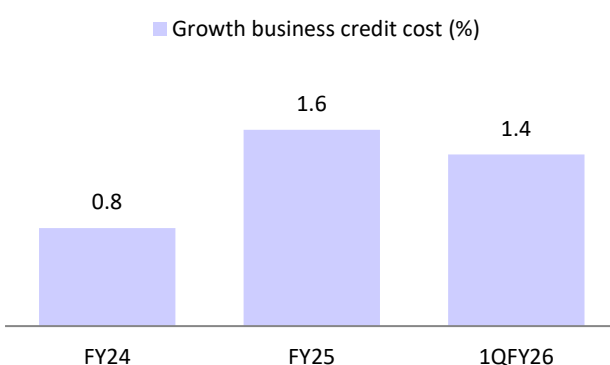
Source: MOFSL, Company;

**Exhibit 16: Salaried PL 90+ dpd (%)**


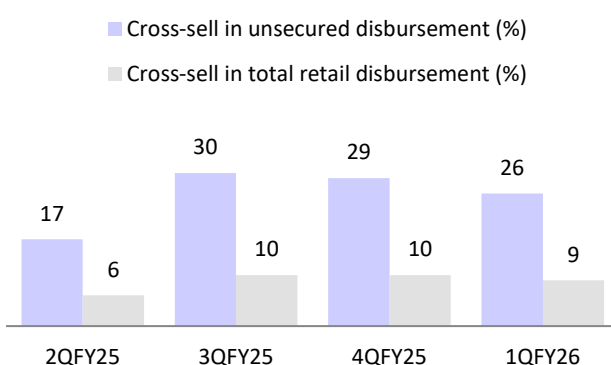
Source: MOFSL, Company

**Exhibit 17: Retail AUM 90+ dpd (%)**


Source: MOFSL, Company

**Exhibit 18: Growth business credit cost at 1.4% in 1QFY26**


Source: MOFSL, Company

**Exhibit 19: Cross sell %**


Source: MOFSL, Company;

## Tech, data science and AI: Piramal's approach

- The company has built all systems in-house, including underwriting models, engineering, and data analytics deliberately avoiding third-party solutions to preserve agility and cultural momentum.
- In Sept'25, 9.6b tokens were processed monthly, which is still less than 0.01% of Google AI's capacity, highlighting significant scalability potential.
- AI is integrated across the entire customer lifecycle with 45+ use cases, and all outputs are fed back into the system for continuous learning and improvement.
- The company has built significant scale in its AI, technology, and data science capabilities, anchored by a 70,000 sq. ft. Centre of Excellence in Bengaluru. Its team comprises over 300 product engineers and more than 200 AI and data scientists, analyzing over 10,000 features for underwriting. The company operates 350 internal dashboards, 150 AI/ML/agent models, and 45 live GenAI models, alongside 30 tech products in operation. Its infrastructure includes 350 micro-services that handle 120m API hits daily.
- The AI landscape has been evolving rapidly since Nov'22, and PIEL has consistently remained at the forefront of this innovation.

**Exhibit 20: PIEL's AI, tech and data science capabilities have achieved massive scale**



Source: Company, MOFSL

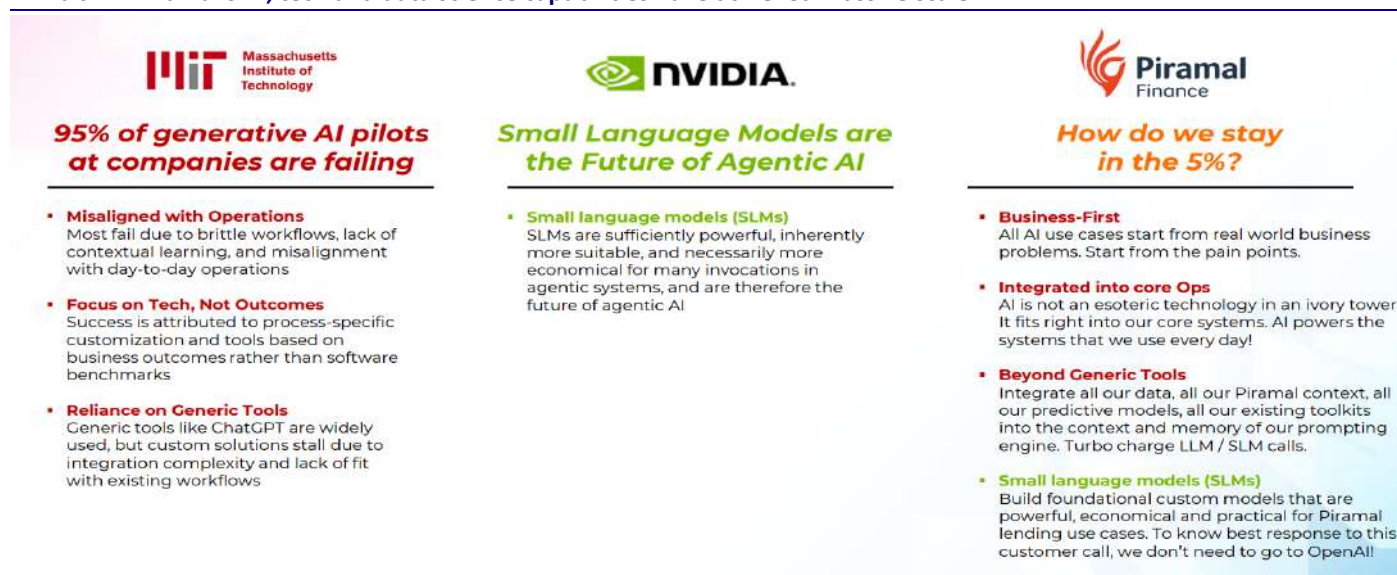
## 95% of AI pilots are failing; PIEL is in the 5% range

- The recent MIT paper highlighted that 95% of AI pilots are failing; however, the company believes it is in the other 5% basket.
- According to industry observations, 95% of Generative AI pilots at companies fail, primarily due to misalignment with operations. Most projects falter because workflows are brittle, contextual learning is limited, and AI solutions are not aligned with day-to-day business processes. Many initiatives focus on technology rather than outcomes, whereas success typically requires process-specific customization and tools designed around business objectives rather than software benchmarks. Additionally, reliance on generic tools like ChatGPT is common, but custom solutions often struggle due to integration challenges and poor fit with existing workflow.



- Small language models (SLMs) are emerging as the future of agentic AI. They are sufficiently powerful, inherently better suited, and far more economical for many applications within agentic systems, making them a key driver of next-generation AI solutions.
- PIEL stays in the successful 5% by taking a business-first approach, ensuring that all AI use cases originate from real-world business problems and address actual pain points. AI is fully integrated into core operations, powering the systems used daily rather than existing as an isolated technology. The company goes beyond generic tools by incorporating all internal data, context, predictive models, and toolkits into its prompting engine, enhancing the effectiveness of LLM and SLM calls. Additionally, PIEL develops foundational custom SLMs that are powerful, economical, and practical for its lending use cases, enabling optimal responses without relying on external AI providers. The company focuses on purpose-built, business-aligned AI, not generic LLMs, for lending.

**Exhibit 21: Piramal's AI, tech and data science capabilities have achieved massive scale**



Source: Company, MOFSL

### Top 5 outcomes of Pirmal.AI

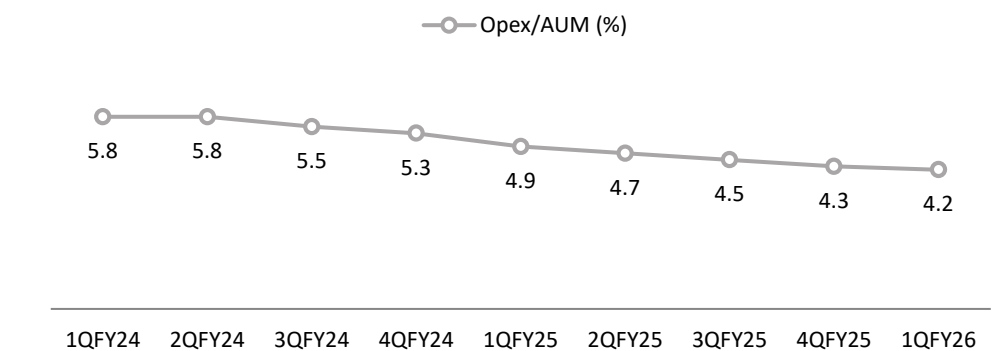
PIEL highlighted five key outcomes from its extensive use of AI: better underwriting, enhanced productivity, accelerated growth, improved customer experience, and the ability to build more.

- **Underwrite better:** Horizontal risk (30+ at 6MOB) has declined by over 40% YoY for three consecutive years, while fraud risk (straight flow 90+) has fallen by more than 50% YoY over the same period. The company is achieving twice the disbursements at one-third the risk, with improvements in underwriting cited as the primary driver of the reduced risk metrics.
- **Enhance productivity:** Productivity has increased YoY across all lending functions, with sales productivity up 25% YoY, credit manager productivity up 20% YoY, operations productivity up 58% YoY, and call center productivity up 17% YoY.
- **Drive growth:** Disbursements have shown consistent growth over the years, increasing more than threefold over the past three years.

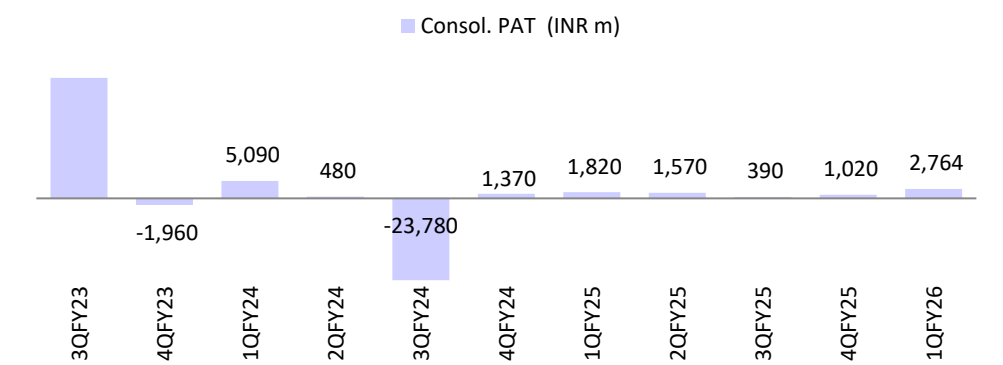
- **Improve CX:** Quarterly complaints (per 1000 customers) down by 85%. Previously there were 2.6 complaints per 1000 customers, which has come down to 0.4 per 1000 customers.
- **Build more:** 48% of overall codes now written by AI for PIEL.

**Exhibit 22: Top 5 outcomes of Piramal.ai**


Source: Company, MOFSL

**Exhibit 23: Consistent improvement in opex-to-AUM ratio over the past eight quarters**


Source: MOFSL, Company

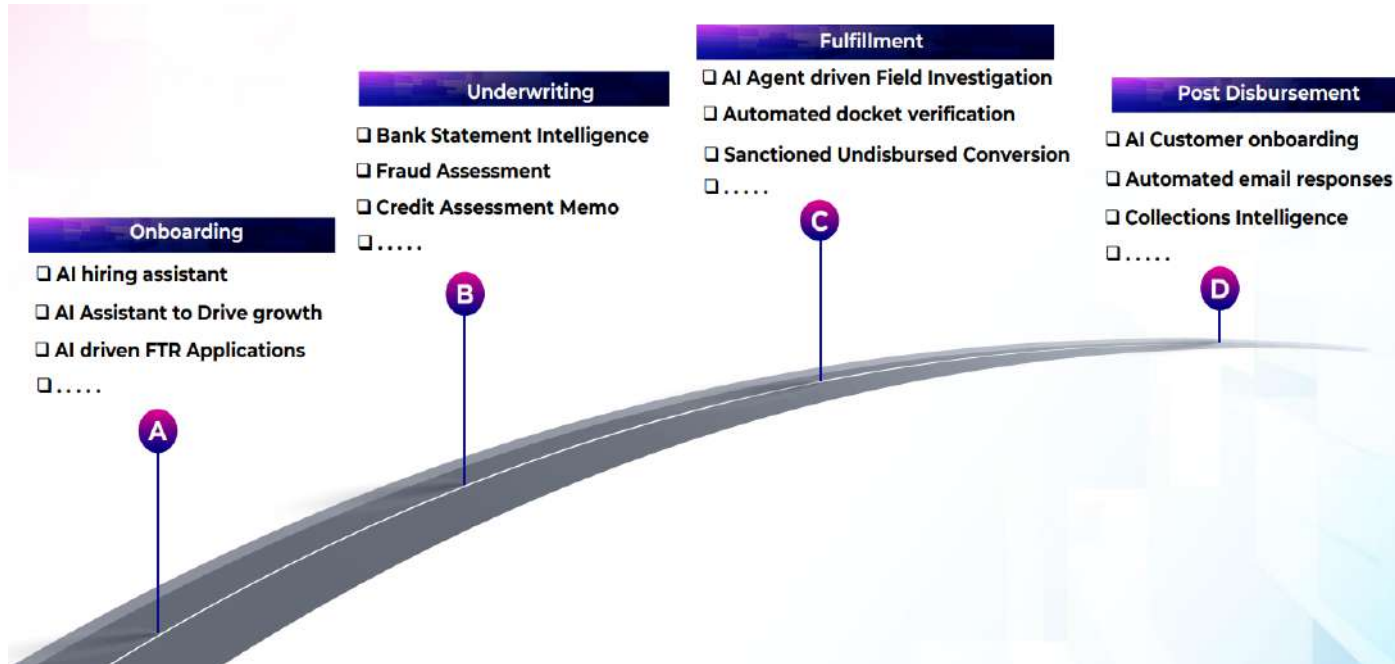
**Exhibit 24: Volatility in earnings behind; steady profitability over last six quarters**


Source: MOFSL, Company

## AI in Action: A suite of proprietary tools at PIEL

- **Arya, the AI assistant:** Arya is a personal AI assistant for every employee, functioning as a work assistant, coach, and friend. It can check lead status, provide real-time performance data against incentive targets, and answer policy questions in 12 Indian languages. It also plays a key role in hiring, where it sources resumes and conducts initial screening calls with candidates.
- **Aalok, the bank statement analyzer:** Aalok transforms the time-consuming task of analyzing bank statements, reducing a process that took hours to mere minutes. It summarizes transactions, calculates average balances, and flags unusual activities like gaming or cryptocurrency transactions, salary credits on holidays, and other potential fraud triggers.
- **Prism and Leo, the fraud detection engine:** This dual system is designed to identify fraudulent and tampered documents. Prism analyses document metadata, font types, and source changes details imperceptible to the human eye to detect alterations. Leo then acts as a triangulation engine, cross-referencing information from the application form and submitted documents against PIEL's vast data repository to flag inconsistencies, such as a single mobile number being linked to different PAN cards across multiple applications.
- **CAM co-pilot, the underwriting assistant:** This tool automates the creation of the credit assessment memo (CAM) by synthesizing information from all external reports (bureau, legal, technical, field investigation) into a single, structured summary. It highlights key insights and red flags, allowing underwriters to make faster, more confident, and uniform decisions.
- **Doc.AI, the document intelligence platform:** Integrated directly into the login stage, Doc.AI verifies documents like KYC and salary slips for consistency and compliance with company policy. For instance, it checks if the date of birth is the same across PAN and Aadhaar cards or if the stated income meets minimum policy thresholds, stopping non-compliant applications from proceeding further and saving significant processing time.
- **AI in customer experience and collections:** AI-powered voice bots with human-like, zero-latency voices conduct welcome calls for new customers and send friendly EMI reminders. Furthermore, AI automatically resolves 48% of all customer emails in under a minute, drastically improving response times.

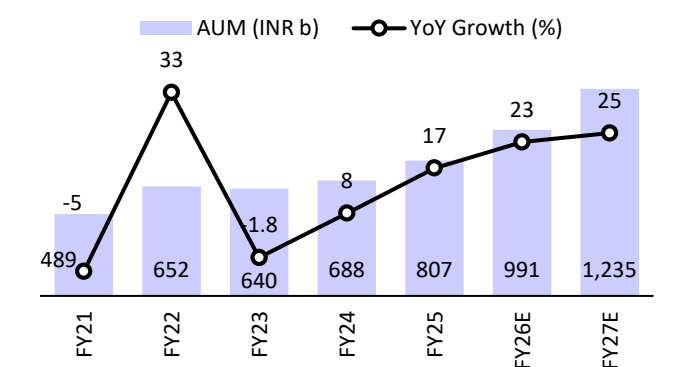
**Exhibit 25: Piramal.ai 45+ live use cases across the customer lifecycle**



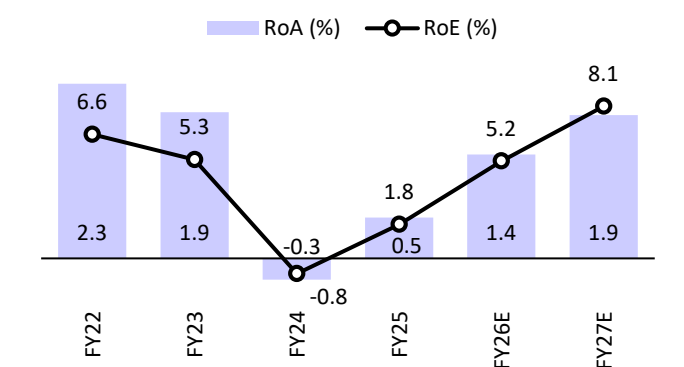
### Aims for strong growth and profitability going forward

- With proven success in AI adoption, the company is factoring in an additional 25bp in opex savings alongside a stronger AUM growth outlook.
- Earlier guidance for opex/AUM was 3.5-4%, but continuous productivity and efficiency gains from AI have led to a downward revision to 3.25% by FY28.
- AUM growth momentum is expected to sustain, with expectations to reach INR1t in FY26, INR1.5t in FY28, and INR2t in FY30.
- PAT is expected to reach INR13-15b in FY25, INR45b in FY28, and INR65b in FY30.

**Exhibit 26: AUM CAGR of ~24% over FY25-FY27E**

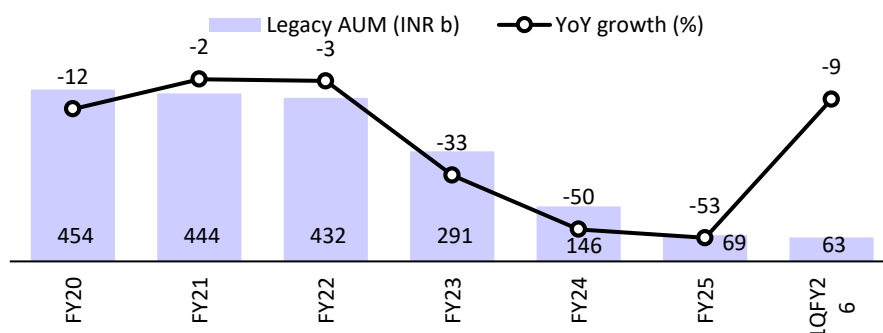


**Exhibit 27: ROA/ROE of 1.9%/8% in FY27E**



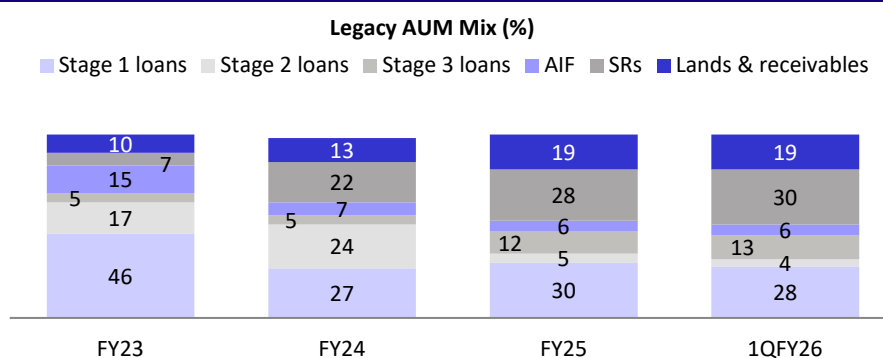
## Legacy Wholesale and Wholesale 2.0: Story in Charts

**Exhibit 28: Accelerated rundown of Legacy AUM**



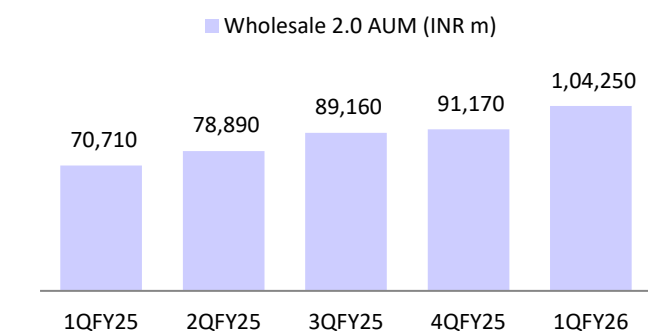
Source: MOFSL, Company

**Exhibit 29: Legacy AUM Mix (%)**



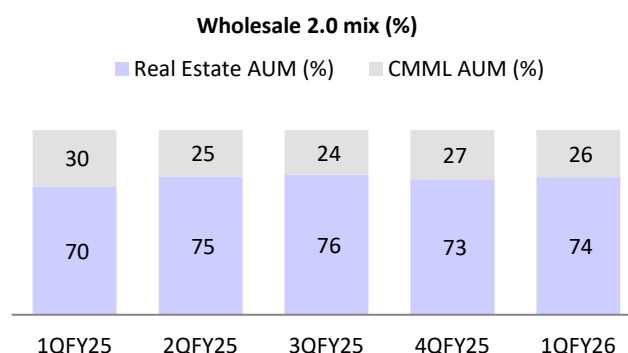
Source: MOFSL, Company

**Exhibit 30: Wholesale 2.0 AUM stood at INR104b as of 1QFY26**



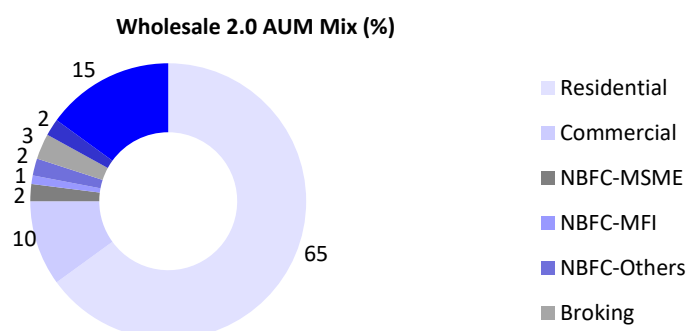
Source: MOFSL, Company

**Exhibit 31: Wholesale 2.0 AUM Mix (%)**



Source: MOFSL, Company

**Exhibit 32: Wholesale 2.0 AUM Mix (%)**



Note: Data as of 1QFY26; Source: MOFSL, Company

## Valuation and view

- PIEL's strategic shift toward building a granular and diversified retail franchise, alongside a calibrated wholesale 2.0 book, continues to gain traction. The company has demonstrated steady progress on asset quality, with volatility now largely behind and credit costs expected to remain stable. With new product launches such as co-branded credit cards and gold loans in the pipeline, the company is expanding its fee income base and diversifying its earnings profile.
- Our FY26 earnings estimate factors in exceptional gains from the Piramal Imaging business, gains from AIFs and no tax incidence in the foreseeable future. Because of the uncertainty and unpredictability around the timing of the monetization of its stake in Shriram Life and General Insurance, we have not factored it into our estimates. It does, however, provide streams of one-off gains, which can help to offset credit costs required to dispose of residual (if any) stressed legacy AUM.
- While the company anticipates greater earnings stability and an improved outlook going forward, its return metrics remain modest, with RoA and RoE estimated at 1.9% and 8%, respectively, for FY27E. We value the lending business at 0.8x FY27E P/BV. **Reiterate our Neutral rating on the stock with a revised TP of INR1,250 (premised on Mar'27E SOTP).**

Exhibit 33: PEL: SOTP - Mar 2027

	Value (INR B)	Value (USD B)	INR per share	% To Total	Rationale
Lending Business	236	2.8	1,053	84	❖ 0.8x Mar'27E PBV
Shriram Group	34	0.4	150	12	❖ Based on its stake in Shriram Life/General Insurance Businesses
Life Insurance	5	0.1	21	2	
Alternatives	6	0.1	25	2	
<b>Target Value</b>	<b>281</b>	<b>3.4</b>	<b>1,250</b>	<b>100</b>	

Exhibit 34: One year forward P/BV

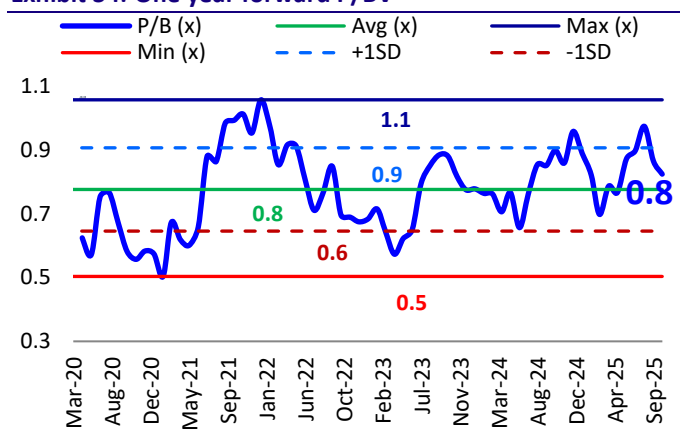
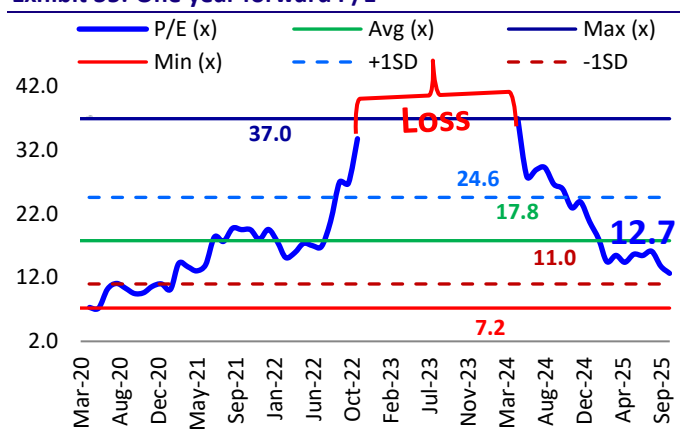


Exhibit 35: One year forward P/E





## Financials and valuations

Income statement							INR m
Y/E March	FY21	FY22	FY23	FY24	FY25	FY26E	FY27E
Interest Income	69,260	75,228	77,986	74,230	89,090	1,06,497	1,39,081
Interest Expended	41,580	42,251	40,412	44,004	53,174	64,248	78,611
<b>Net Interest Income</b>	<b>27,680</b>	<b>32,977</b>	<b>37,574</b>	<b>30,226</b>	<b>35,916</b>	<b>42,248</b>	<b>60,470</b>
Change (%)		19.1	13.9	-19.6	18.8	17.6	43.1
Other Income	1,150	3,881	12,881	9,480	10,040	11,320	13,510
<b>Net Income</b>	<b>28,830</b>	<b>36,858</b>	<b>50,456</b>	<b>39,706</b>	<b>45,956</b>	<b>53,568</b>	<b>73,980</b>
Change (%)		27.8	36.9	-21.3	15.7	16.6	38.1
Operating Expenses	6,360	12,284	22,148	27,740	30,143	33,315	36,940
<b>PPoP</b>	<b>22,470</b>	<b>24,574</b>	<b>28,307</b>	<b>11,966</b>	<b>15,814</b>	<b>20,253</b>	<b>37,040</b>
Change (%)		9.4	15.2	-57.7	32.2	28.1	82.9
Provisions/write offs	10	8,299	54,101	45,638	10,740	17,730	16,950
<b>PBT</b>	<b>22,460</b>	<b>16,275</b>	<b>-25,793</b>	<b>-33,672</b>	<b>5,074</b>	<b>2,523</b>	<b>20,090</b>
Tax	5,790	4,062	-39,781	-15,949	1,594	0	0
Tax Rate (%)	25.8	19.0	0.0	0.0	0.0	0.0	0.0
<b>PAT (before associate income)</b>	<b>16,670</b>	<b>12,213</b>	<b>13,987</b>	<b>-17,724</b>	<b>3,479</b>	<b>2,523</b>	<b>20,090</b>
Associate Income	0	5,939	3,886	1,540	1,370	1,507	1,658
<b>PAT (before exceptional)</b>	<b>16,670</b>	<b>18,152</b>	<b>17,873</b>	<b>-16,184</b>	<b>4,849</b>	<b>4,030</b>	<b>21,748</b>
Exceptional items	0	-1,529	80,663	13,840	0	10,320	2,000
<b>PAT (after exceptional)</b>	<b>16,670</b>	<b>16,622</b>	<b>98,536</b>	<b>-2,344</b>	<b>4,849</b>	<b>14,350</b>	<b>23,748</b>
Profit from discontinued Operations	0	3,365	0	0	0	0	0
<b>Reported net profit/loss</b>	<b>16,670</b>	<b>19,988</b>	<b>98,536</b>	<b>-2,344</b>	<b>4,849</b>	<b>14,350</b>	<b>23,748</b>

Balance sheet							INR m
Y/E March	FY21	FY22	FY23	FY24	FY25	FY26E	FY27E
Capital	451	477	477	449	451	451	451
Reserves & Surplus	1,80,279	3,54,414	3,10,114	2,65,121	2,70,509	2,82,379	3,02,683
<b>Net Worth</b>	<b>1,80,730</b>	<b>3,68,369</b>	<b>3,10,591</b>	<b>2,65,571</b>	<b>2,70,959</b>	<b>2,82,830</b>	<b>3,03,134</b>
Borrowings	3,75,564	5,54,510	4,95,828	5,34,020	6,54,840	8,22,133	10,49,554
Change (%)	0	48	-11	8	23	26	28
Other liabilities	5,086	39,549	23,891	24,274	20,681	16,545	13,236
<b>Total Liabilities</b>	<b>5,61,380</b>	<b>9,98,729</b>	<b>8,37,522</b>	<b>8,26,050</b>	<b>9,49,434</b>	<b>11,21,508</b>	<b>13,65,924</b>
<b>Loans and advances</b>	<b>4,61,680</b>	<b>4,93,180</b>	<b>4,63,946</b>	<b>5,49,434</b>	<b>6,57,918</b>	<b>8,40,885</b>	<b>10,82,647</b>
Change (%)	0	7	-6	18	20	28	29
<b>Investments</b>		<b>2,48,565</b>	<b>2,23,318</b>	<b>1,25,130</b>	<b>1,25,387</b>	<b>1,06,579</b>	<b>95,921</b>
Net Fixed Assets	1,200	86,715	7,385	6,232	4,931	3,451	2,416
Cash and Cash equivalents	38,500	71,872	46,491	44,468	62,759	55,000	55,000
Deferred tax assets		13,679	18,472	28,756	27,404	27,404	27,404
Other assets	60,000	71,366	77,910	72,030	71,036	88,189	1,02,536
<b>Total Assets</b>	<b>5,61,380</b>	<b>9,98,729</b>	<b>8,37,522</b>	<b>8,26,050</b>	<b>9,49,434</b>	<b>11,21,508</b>	<b>13,65,924</b>

E: MOFSL Estimates

## Financials and valuations

### Ratios

Y/E March	FY21	FY22	FY23	FY24	FY25	FY26E	FY27E
<b>Spreads Analysis (%)</b>							
Yield on loans	14.5	14.4	13.0	11.6	11.9	11.9	12.5
Cost of funds	10.6	9.1	7.7	8.5	8.9	8.7	8.4
Spread	3.8	5.3	5.3	3.0	3.0	3.2	4.1
Net Interest Margin	5.8	6.3	6.3	4.7	4.8	4.7	5.4
<b>Profitability Ratios (%)</b>							
RoE	9.9	6.6	5.3	-0.8	1.8	5.2	8.1
RoA	3.1	2.3	1.9	-0.3	0.5	1.4	1.9
C/I ratio	22.1	33.3	43.9	69.9	65.6	62.2	49.9
<b>Asset Quality (%)</b>							
Gross NPA	20,180	22,270	20,550	14,300	19,510	21,605	23,566
Gross NPA (% of AUM)	4.1	3.6	3.3	2.2	2.7	2.4	2.1
Net NPA	9,870	9,980	10,380	4,960	12,540	15,123	16,496
Net NPA (% of AUM)	2.1	1.7	1.8	0.8	1.8	1.7	1.5
PCR (%)	51.1	55.2	49.5	65.3	35.7	30.0	30.0

Y/E March	FY21	FY22	FY23	FY24	FY25	FY26E	FY27E
<b>AUM (INR m)</b>							
YoY growth (%)	-5	33	-2	8	17	23	25
<b>AUM Mix (%)</b>							
Wholesale	89.2	69.6	49.8	30.4	19.9	15.7	15.1
Retail	10.8	33.1	50.2	69.6	80.1	84.3	84.9
<b>Total</b>	<b>100.0</b>	<b>102.6</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
Wholesale Loans (INR m)	3,93,650	3,84,620	2,74,960	2,09,190	1,60,370	1,55,559	1,86,671
YoY growth (%)	-13.3	-2.3	-28.5	-23.9	-23.3	-3.0	20.0
Retail Loans (INR m)	53,030	2,15,520	3,21,440	4,79,270	6,46,520	8,34,963	10,48,099
YoY growth (%)	-4.2	306.4	49.1	49.1	34.9	29.1	25.5
<b>Total Loan Book</b>	<b>4,46,680</b>	<b>6,00,140</b>	<b>5,96,400</b>	<b>6,88,460</b>	<b>8,06,890</b>	<b>9,90,522</b>	<b>12,34,769</b>
YoY growth (%)	-12.4	34.4	-0.6	15.4	17.2	22.8	24.7

VALUATION	FY21	FY22	FY23	FY24	FY25	FY26E	FY27E
Book Value (INR)	801	1,544	1,301	1,182	1,202	1,255	1,345
<b>Price-BV (x)</b>		<b>0.7</b>	<b>0.9</b>	<b>1.0</b>	<b>0.9</b>	<b>0.9</b>	<b>0.8</b>
EPS (INR)	73.9	69.7	74.9	-10.4	21.5	63.7	105.4
EPS Growth YoY		-6	8	-114	-306	196	65
<b>Price-Earnings (x)</b>		<b>16.1</b>	<b>15.0</b>	<b>-107.7</b>	<b>52.2</b>	<b>17.7</b>	<b>10.7</b>
Dividend per share (INR)			31.0	10.0	11.0	15.3	25.3
<b>Dividend yield (%)</b>			<b>2.8</b>	<b>0.9</b>	<b>1.0</b>	<b>1.4</b>	<b>2.2</b>

E: MOFSL Estimates

Du-pont	FY21	FY22	FY23	FY24	FY25	FY26E	FY27E
Interest income	13.7	9.6	8.5	8.9	10.0	10.3	11.2
Interest expense	8.2	5.4	4.4	5.3	6.0	6.2	6.3
<b>NII</b>	<b>5.5</b>	<b>4.2</b>	<b>4.1</b>	<b>3.6</b>	<b>4.0</b>	<b>4.1</b>	<b>4.9</b>
Fee and other income	0.2	0.5	1.4	1.1	1.1	1.1	1.1
<b>Total income</b>	<b>5.7</b>	<b>4.7</b>	<b>5.5</b>	<b>4.8</b>	<b>5.2</b>	<b>5.2</b>	<b>5.9</b>
Operating expense	1.3	1.6	2.4	3.3	3.4	3.2	3.0
<b>PPOP</b>	<b>4.4</b>	<b>3.2</b>	<b>3.1</b>	<b>1.4</b>	<b>1.8</b>	<b>2.0</b>	<b>3.0</b>
Provisions (annualized)	0.0	1.1	5.9	5.5	1.2	1.7	1.4
<b>PBT</b>	<b>4.4</b>	<b>2.1</b>	<b>-2.8</b>	<b>-4.0</b>	<b>0.6</b>	<b>0.2</b>	<b>1.6</b>
<b>ROA (before associate and exceptional)</b>	<b>3.3</b>	<b>1.6</b>	<b>1.5</b>	<b>-2.1</b>	<b>0.4</b>	<b>0.2</b>	<b>1.6</b>
<b>Consol RoA (including associate and exceptional)</b>		<b>2.6</b>	<b>10.9</b>	<b>-2.0</b>	<b>0.5</b>	<b>1.4</b>	<b>1.9</b>
Assets-to-equity	3.0	2.8	2.7	2.9	3.3	3.7	4.2
<b>Consol ROE (PAT)</b>	<b>9.9</b>	<b>7.3</b>	<b>29.4</b>	<b>-5.8</b>	<b>1.8</b>	<b>5.2</b>	<b>8.1</b>

E: MOFSL Estimates

Investment in securities market are subject to market risks. Read all the related documents carefully before investing

Explanation of Investment Rating	
Investment Rating	Expected return (over 12-month)
BUY	>=15%
SELL	< - 10%
NEUTRAL	< - 10 % to 15%
UNDER REVIEW	Rating may undergo a change
NOT RATED	We have forward looking estimates for the stock but we refrain from assigning recommendation

\*In case the recommendation given by the Research Analyst is inconsistent with the investment rating legend for a continuous period of 30 days, the Research Analyst shall be within following 30 days take appropriate measures to make the recommendation consistent with the investment rating legend.

#### Disclosures

The following Disclosures are being made in compliance with the SEBI Research Analyst Regulations 2014 (herein after referred to as the Regulations).

Motilal Oswal Financial Services Ltd. (MOFSL) is a SEBI Registered Research Analyst having registration no. INH000000412. MOFSL, the Research Entity (RE) as defined in the Regulations, is engaged in the business of providing Stock broking services, Depository participant services & distribution of various financial products. MOFSL is a listed public company, the details in respect of which are available on [www.motilaloswal.com](http://www.motilaloswal.com). MOFSL (erstwhile Motilal Oswal Securities Limited - MOSL) is registered with the Securities & Exchange Board of India (SEBI) and is a registered Trading Member with National Stock Exchange of India Ltd. (NSE) and Bombay Stock Exchange Limited (BSE), Multi Commodity Exchange of India Limited (MCX) and National Commodity & Derivatives Exchange Limited (NCDEX) for its stock broking activities & is Depository participant with Central Depository Services Limited (CDSL) National Securities Depository Limited (NSDL), NERL, COMRIS and CCRL and is member of Association of Mutual Funds of India (AMFI) for distribution of financial products and Insurance Regulatory & Development Authority of India (IRDA) as Corporate Agent for insurance products. Details of associate entities of Motilal Oswal Financial Services Limited are available on the website at <http://online.reports.motilaloswal.com/Dormant/documents/List%20of%20Associate%20companies.pdf>

MOFSL and its associate company(ies), their directors and Research Analyst and their relatives may; (a) from time to time, have a long or short position in, act as principal in, and buy or sell the securities or derivatives thereof of companies mentioned herein. (b) be engaged in any other transaction involving such securities and earn brokerage or other compensation or act as a market maker in the financial instruments of the company(ies) discussed herein or act as an advisor or lender/borrower to such company(ies) or may have any other potential conflict of interests with respect to any recommendation and other related information and opinions; however the same shall have no bearing whatsoever on the specific recommendations made by the analyst(s), as the recommendations made by the analyst(s) are completely independent of the views of the associates of MOFSL even though there might exist an inherent conflict of interest in some of the stocks mentioned in the research report.

MOFSL and / or its affiliates do and seek to do business including investment banking with companies covered in its research reports. As a result, the recipients of this report should be aware that MOFSL may have a potential conflict of interest that may affect the objectivity of this report. Compensation of Research Analysts is not based on any specific merchant banking, investment banking or brokerage service transactions. Details of pending Enquiry Proceedings of Motilal Oswal Financial Services Limited are available on the website at <https://galaxy.motilaloswal.com/ResearchAnalyst/PublishViewLitigation.aspx>

A graph of daily closing prices of securities is available at [www.nseindia.com](http://www.nseindia.com), [www.bseindia.com](http://www.bseindia.com). Research Analyst views on Subject Company may vary based on Fundamental research and Technical Research. Proprietary trading desk of MOFSL or its associates maintains arm's length distance with Research Team as all the activities are segregated from MOFSL research activity and therefore it can have an independent view with regards to Subject Company for which Research Team have expressed their views.

#### Regional Disclosures (outside India)

This report is not directed or intended for distribution to or use by any person or entity resident in a state, country or any jurisdiction, where such distribution, publication, availability or use would be contrary to law, regulation or which would subject MOFSL & its group companies to registration or licensing requirements within such jurisdictions.

#### For Hong Kong:

This report is distributed in Hong Kong by Motilal Oswal capital Markets (Hong Kong) Private Limited, a licensed corporation (CE AYY-301) licensed and regulated by the Hong Kong Securities and Futures Commission (SFC) pursuant to the Securities and Futures Ordinance (Chapter 571 of the Laws of Hong Kong) "SFO". As per SEBI (Research Analyst Regulations) 2014 Motilal Oswal Securities (SEBI Reg. No. INH000000412) has an agreement with Motilal Oswal capital Markets (Hong Kong) Private Limited for distribution of research report in Hong Kong. This report is intended for distribution only to "Professional Investors" as defined in Part I of Schedule 1 to SFO. Any investment or investment activity to which this document relates is only available to professional investor and will be engaged only with professional investors." Nothing here is an offer or solicitation of these securities, products and services in any jurisdiction where their offer or sale is not qualified or exempt from registration. The Indian Analyst(s) who compile this report is/are not located in Hong Kong & are not conducting Research Analysis in Hong Kong.

#### For U.S.

Motilal Oswal Financial Services Limited (MOFSL) is not a registered broker - dealer under the U.S. Securities Exchange Act of 1934, as amended (the "1934 act") and under applicable state laws in the United States. In addition MOFSL is not a registered investment adviser under the U.S. Investment Advisers Act of 1940, as amended (the "Advisers Act" and together with the 1934 Act, the "Acts"), and under applicable state laws in the United States. Accordingly, in the absence of specific exemption under the Acts, any brokerage and investment services provided by MOFSL, including the products and services described herein are not available to or intended for U.S. persons. This report is intended for distribution only to "Major Institutional Investors" as defined by Rule 15a-6(b)(4) of the Exchange Act and interpretations thereof by SEC (henceforth referred to as "major institutional investors"). This document must not be acted on or relied on by persons who are not major institutional investors. Any investment or investment activity to which this document relates is only available to major institutional investors and will be engaged in only with major institutional investors. In reliance on the exemption from registration provided by Rule 15a-6 of the U.S. Securities Exchange Act of 1934, as amended (the "Exchange Act") and interpretations thereof by the U.S. Securities and Exchange Commission ("SEC") in order to conduct business with Institutional Investors based in the U.S., MOFSL has entered into a chaperoning agreement with a U.S. registered broker-dealer, Motilal Oswal Securities International Private Limited. ("MOSIPL"). Any business interaction pursuant to this report will have to be executed within the provisions of this chaperoning agreement.

The Research Analysts contributing to the report may not be registered/qualified as research analyst with FINRA. Such research analyst may not be associated persons of the U.S. registered broker-dealer, MOSIPL, and therefore, may not be subject to NASD rule 2711 and NYSE Rule 472 restrictions on communication with a subject company, public appearances and trading securities held by a research analyst account.

#### For Singapore

In Singapore, this report is being distributed by Motilal Oswal Capital Markets (Singapore) Pte. Ltd. ("MOCMSPL") (UEN 201129401Z), which is a holder of a capital markets services license and an exempt financial adviser in Singapore. This report is distributed solely to persons who (a) qualify as "institutional investors" as defined in section 4A(1)(c) of the Securities and Futures Act of Singapore ("SFA") or (b) are considered "accredited investors" as defined in section 2(1) of the Financial Advisers Regulations of Singapore read with section 4A(1)(a) of the SFA. Accordingly, if a recipient is neither an "institutional investor" nor an "accredited investor", they must immediately discontinue any use of this Report and inform MOCMSPL.

In respect of any matter arising from or in connection with the research you could contact the following representatives of MOCMSPL. In case of grievances for any of the services rendered by MOCMSPL write to [grievances@motilaloswal.com](mailto:grievances@motilaloswal.com).

Nainesh Rajani

Email: [nainesh.rajani@motilaloswal.com](mailto:nainesh.rajani@motilaloswal.com)

Contact: (+65) 8328 0276

#### Specific Disclosures

- Research Analyst and/or his/her relatives do not have a financial interest in the subject company(ies), as they do not have equity holdings in the subject company(ies).  
MOFSL has financial interest in the subject company(ies) at the end of the week immediately preceding the date of publication of the Research Report: Yes.  
Nature of Financial interest is holding equity shares or derivatives of the subject company
- Research Analyst and/or his/her relatives do not have actual/beneficial ownership of 1% or more securities in the subject company(ies) at the end of the month immediately preceding the date of publication of Research Report.  
MOFSL has actual/beneficial ownership of 1% or more securities of the subject company(ies) at the end of the month immediately preceding the date of publication of Research Report: No
- Research Analyst and/or his/her relatives have not received compensation/other benefits from the subject company(ies) in the past 12 months.  
MOFSL may have received compensation from the subject company(ies) in the past 12 months.
- Research Analyst and/or his/her relatives do not have material conflict of interest in the subject company at the time of publication of research report.  
MOFSL does not have material conflict of interest in the subject company at the time of publication of research report.
- Research Analyst has not served as an officer, director or employee of subject company(ies).
- MOFSL has not acted as a manager or co-manager of public offering of securities of the subject company in past 12 months.
- MOFSL has not received compensation for investment banking /merchant banking/brokerage services from the subject company(ies) in the past 12 months.
- MOFSL may have received any compensation for products or services other than investment banking or merchant banking or brokerage services from the subject company(ies) in the past 12 months.
- MOFSL may have received compensation or other benefits from the subject company(ies) or third party in connection with the research report.
- MOFSL has not engaged in market making activity for the subject company.

The associates of MOFSL may have:

- financial interest in the subject company

- actual/beneficial ownership of 1% or more securities in the subject company at the end of the month immediately preceding the date of publication of the Research Report or date of the public appearance.
- received compensation/other benefits from the subject company in the past 12 months
- any other potential conflict of interests with respect to any recommendation and other related information and opinions.; however the same shall have no bearing whatsoever on the specific recommendations made by the analyst(s), as the recommendations made by the analyst(s) are completely independent of the views of the associates of MOFSL even though there might exist an inherent conflict of interest in some of the stocks mentioned in the research report.
- acted as a manager or co-manager of public offering of securities of the subject company in past 12 months
- be engaged in any other transaction involving such securities and earn brokerage or other compensation or act as a market maker in the financial instruments of the company(ies) discussed herein or act as an advisor or lender/borrower to such company(ies)
- received compensation from the subject company in the past 12 months for investment banking / merchant banking / brokerage services or from other than said services.
- Served subject company as its clients during twelve months preceding the date of distribution of the research report.

The associates of MOFSL has not received any compensation or other benefits from third party in connection with the research report

Above disclosures include beneficial holdings lying in demat account of MOFSL which are opened for proprietary investments only. While calculating beneficial holdings, It does not consider demat accounts which are opened in name of MOFSL for other purposes (i.e holding client securities, collaterals, error trades etc.). MOFSL also earns DP income from clients which are not considered in above disclosures.

#### Analyst Certification

The views expressed in this research report accurately reflect the personal views of the analyst(s) about the subject securities or issues, and no part of the compensation of the research analyst(s) was, is, or will be directly or indirectly related to the specific recommendations and views expressed by research analyst(s) in this report.

#### Terms & Conditions:

This report has been prepared by MOFSL and is meant for sole use by the recipient and not for circulation. The report and information contained herein is strictly confidential and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent of MOFSL. The report is based on the facts, figures and information that are considered true, correct, reliable and accurate. The intent of this report is not recommendatory in nature. The information is obtained from publicly available media or other sources believed to be reliable. Such information has not been independently verified and no guaranty, representation of warranty, express or implied, is made as to its accuracy, completeness or correctness. All such information and opinions are subject to change without notice. The report is prepared solely for informational purpose and does not constitute an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments for the clients. Though disseminated to all the customers simultaneously, not all customers may receive this report at the same time. MOFSL will not treat recipients as customers by virtue of their receiving this report.

#### Disclaimer:

The report and information contained herein is strictly confidential and meant solely for the selected recipient and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent. This report and information herein is solely for informational purpose and may not be used or considered as an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments. Nothing in this report constitutes investment, legal, accounting and tax advice or a representation that any investment or strategy is suitable or appropriate to your specific circumstances. The securities discussed and opinions expressed in this report may not be suitable for all investors, who must make their own investment decisions, based on their own investment objectives, financial positions and needs of specific recipient. This may not be taken in substitution for the exercise of independent judgment by any recipient. Each recipient of this document should make such investigations as it deems necessary to arrive at an independent evaluation of an investment in the securities of companies referred to in this document (including the merits and risks involved), and should consult its own advisors to determine the merits and risks of such an investment. The investment discussed or views expressed may not be suitable for all investors. Certain transactions -including those involving futures, options, another derivative products as well as non-investment grade securities - involve substantial risk and are not suitable for all investors. No representation or warranty, express or implied, is made as to the accuracy, completeness or fairness of the information and opinions contained in this document. The Disclosures of Interest Statement incorporated in this document is provided solely to enhance the transparency and should not be treated as endorsement of the views expressed in the report. This information is subject to change without any prior notice. The Company reserves the right to make modifications and alterations to this statement as may be required from time to time without any prior approval. MOFSL, its associates, their directors and the employees may from time to time, effect or have effected an own account transaction in, or deal as principal or agent in or for the securities mentioned in this document. They may perform or seek to perform investment banking or other services for, or solicit investment banking or other business from, any company referred to in this report. Each of these entities functions as a separate, distinct and independent of each other. The recipient should take this into account before interpreting the document. This report has been prepared on the basis of information that is already available in publicly accessible media or developed through analysis of MOFSL. The views expressed are those of the analyst, and the Company may or may not subscribe to all the views expressed therein. This document is being supplied to you solely for your information and may not be reproduced, redistributed or passed on, directly or indirectly, to any other person or published, copied, in whole or in part, for any purpose. This report is not directed or intended for distribution to, or use by, any person or entity who is a citizen or resident of or located in any locality, state, country or other jurisdiction, where such distribution, publication, availability or use would be contrary to law, regulation or which would subject MOFSL to any registration or licensing requirement within such jurisdiction. The securities described herein may or may not be eligible for sale in all jurisdictions or to certain category of investors. Persons in whose possession this document may come are required to inform themselves of and to observe such restriction. Neither the Firm, not its directors, employees, agents or representatives shall be liable for any damages whether direct or indirect, incidental, special or consequential including lost revenue or lost profits that may arise from or in connection with the use of the information. The person accessing this information specifically agrees to exempt MOFSL or any of its affiliates or employees from, any and all responsibility/liability arising from such misuse and agrees not to hold MOFSL or any of its affiliates or employees responsible for any such misuse and further agrees to hold MOFSL or any of its affiliates or employees free and harmless from all losses, costs, damages, expenses that may be suffered by the person accessing this information due to any errors and delays.

This report is meant for the clients of Motilal Oswal only.

Investment in securities market are subject to market risks. Read all the related documents carefully before investing.

Registration granted by SEBI and certification from NISM in no way guarantee performance of the intermediary or provide any assurance of returns to investors.

Registered Office Address: Motilal Oswal Tower, Rahimtullah Sayani Road, Opposite Parel ST Depot, Prabhadevi, Mumbai-400025; Tel No.: 022 - 71934200 / 71934263; www.motilaloswal.com.

Correspondence Address: Palm Spring Centre, 2nd Floor, Palm Court Complex, New Link Road, Malad (West), Mumbai- 400 064. Tel No: 022 71881000. Details of Compliance Officer: Neeraj Agarwal,

Email Id: na@motilaloswal.com, Contact No.:022-40548085.

Grievance Redressal Cell:

Contact Person	Contact No.	Email ID
Ms. Hemangi Date	022 40548000 / 022 67490600	query@motilaloswal.com
Ms. Kumud Upadhyay	022 40548082	servicehead@motilaloswal.com
Mr. Ajay Menon	022 40548083	am@motilaloswal.com

Registration details of group entities.: Motilal Oswal Financial Services Ltd. (MOFSL): INZ000158836 (BSE/NSE/MCX/NCDEX); CDSL and NSDL: IN-DP-16-2015; Research Analyst: INH000000412 . AMFI: ARN : 146822. IRDA Corporate Agent – CA0579. Motilal Oswal Financial Services Ltd. is a distributor of Mutual Funds, PMS, Fixed Deposit, Insurance, Bond, NCDs and IPO products.

Customer having any query/feedback/ clarification may write to query@motilaloswal.com. In case of grievances for any of the services rendered by Motilal Oswal Financial Services Limited (MOFSL) write to grievances@motilaloswal.com, for DP to dpgrievances@motilaloswal.com.