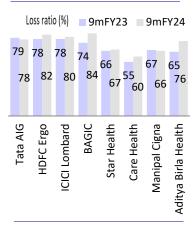


Indian Health Insurance

Loss ratio trends for 9MFY24



Source: MOFSL

Loss ratios likely to moderate from the elevated 3QFY24 levels

- As a follow up to our <u>SAHI thematic report</u>, we analyze the industry trends along with the financial performance of SAHIs and the health segment of key private players.
- Slow growth and high loss ratios have been the key concerns for STARHEAL. However, we note that the growth has been steady (16-18% YoY) and is driven by price hikes and the sum assured. The policy growth rate has been restricted, though, owing to the company's conscious strategy of exiting certain cohorts.
- Loss ratios for HDFC Ergo/ICICI Lombard/BAGIC rose 210bp/110bp/1,520bp YoY in 3QFY24, while Star Health/Care Health/Aditya Birla Health reported 390bp/620bp/360bp YoY increase in loss ratios during the quarter. The increase was primarily due to the elevated claims for respiratory disorders until Oct'23.
- However, our channel checks have indicated an improved trajectory over the past three months, which would help improve the loss ratios in 4QFY24.
- Overall premiums in the health insurance segment continue to grow at a healthy pace, with 10MFY24 growth at 20.8% YoY vs. overall general insurance industry growth of 13.1% YoY. The segment contributed 37.7% of the total premium vs. 35.3% in 10MFY23.
- The retail health insurance segment recorded healthy growth of 19.1%/21.5% YoY in 10MFY24/Jan'24. Within this, SAHIs/Private/PSUs grew 24%/17%/10% YoY over 10MFY24 and rose 26%/17%/14% YoY in Jan'24.
- With EOM regulations in force, the group segment posted a robust growth of 20%/ 16% YoY in 10MFY24/Jan'24. Within this, SAHIs/Private/PSUs grew 36%/31%/9% YoY over 10MFY24 and rose 36%/19%/1% YoY in Jan'24.
- Considering the long-term growth potential for the industry, along with investments by STARHEAL in profitable channels and products, we reiterate our BUY rating on the stock with a TP of INR730 (based on 30x FY26E EPS).

Premium growth remains healthy across segments

- During 10MFY24, the overall health insurance industry posted a growth of 20.8% YoY fueled by 19.1%/20.0%/27.0% YoY growth in Retail/Group/Govt. schemes. SAHIs/Pvt/PSUs recorded a growth of 27%/41%/5% YoY. Ex-BAGIC, which saw a 126% YoY surge, the private players posted a growth of 28% YoY.
- In the retail health segment, SAHIs/Pvt/PSUs registered growth of 24%/ 17%/10% YoY. The growth was fueled primarily by the price hikes implemented and increase in the sum assured.
- In terms of growth in retail health, CARE led the SAHI pack (~46% growth) over 10MFY24. Growth for STARHEAL was restricted to 17% YoY, owing to its conscious strategy of exiting certain high-loss ratio cohorts. Similarly, among private companies, TATA AIG/ILOM/HDFC Ergo/BAGIC reported growth of 30%/ 20%/14%/12% YoY.
- During 9MFY24, the policy growth rate for STARHEAL/CARE/Manipal Cigna/Aditya Birla Health stood at 1.8%/13.1%/2.8%/6.7% YoY. For private sector players, the rate of policy growth/decline for ILOM/Tata AIA/HDFC Ergo was 6.8%/6%/-3.2% YoY.
- In terms of growth in group health, Niva led the SAHI pack (~75% growth) over 10MFY24. Among private companies, TATA AIG/ILOM/HDFC Ergo/BAGIC reported growth of 25%/31%/24%/46% YoY.

Profitability to rebound

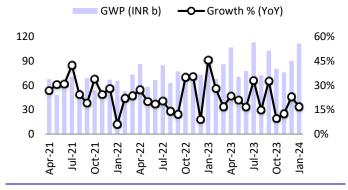
- During 2Q and 3QFY24, loss ratio for the industry was elevated due to the spike in monsoon-related respiratory disorders. Against previous year trends, the incidences were significantly higher in Oct'23, as the month had sporadic rains.
- However, our recent channel checks have indicated that the loss ratios have normalized since Nov'23, and have extended in 4QFY24 as well.
- Among SAHIs, STARHEAL/CARE/Aditya Birla posted an increase in the loss ratios to 67%/60%/76% for 9MFY24. Manipal Cigna, on the other hand, recorded a slight moderation in the loss ratio to 66% during the period.
- Among private health insurance players, ILOM/HDFC Ergo/BAGIC reported an increase in the loss ratios to 80%/82%/84% for 9MFY24. TATA AIG, on the other hand, recorded a moderation in loss ratio to 77.6% during the period.
- The insurance companies have implemented price hikes across the retail and group health insurance products. The benefits of these hikes will be reaped over the next 3-4 quarters.
- From a profitability perspective, the claim ratios would normalize as price hikes would offset medical inflation. The Expense of Management (EOM) ratios should moderate with scale benefits. The EOM regulations will help companies manage between commissions and expenses, thus enabling growth across all channels. Consequently, with these benefits, we believe that the overall combined ratio will improve going forward.
- Among SAHIs, STARHEAL/CARE/Aditya Birla reported an increase in combined ratios to 98%/97%/121% for 9MFY24. Manipal Cigna, on the other hand, posted a slight improvement in the combined ratio to 116% for the period.
- Among private health insurance players, ILOM/HDFC Ergo recorded an increase in combined ratios to 107%/104% for 9MFY24. TATA AIG/BAGIC, on the other hand, posted an improvement in the combined ratios to 112%/101% for the period.

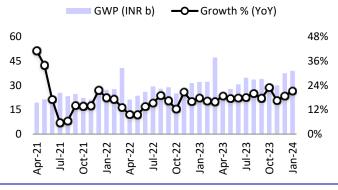
Valuation and view

Considering the long-term potential, the overall health insurance industry is well poised for growth and is on track to achieve 5x-8x industry size by 2030. We remain optimistic on the overall prospects for STARHEAL, backed by: a) its strong growth in the retail health industry, given the under-penetration, b) its increasing focus on tightening the underwriting standards, c) the strong push from the banca channel, where it will underwrite benefit-based products that have a relatively better profitability, d) the sustained growth in specialized products, and 5) its deepening presence. We expect STARHEAL to report a NEP/PAT CAGR of 17%/34% during FY23-26. We reiterate our BUY rating with a TP of INR730 (based on 30x FY26E EPS).

Exhibit 1: Health insurance GWP remains strong

Exhibit 2: Retail health growth continues to be healthy





Source: MOFSL Source: MOFSL

Exhibit 3: Group segment premiums continue to grow

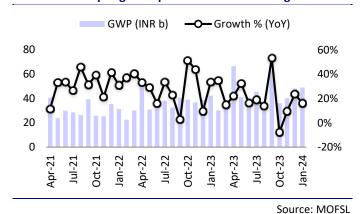
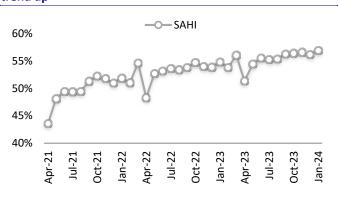


Exhibit 4: SAHI's market share in retail health continues to trend up



Source: MOFSL

Exhibit 5: Loss ratio trends for 3QFY24

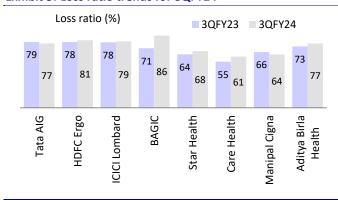
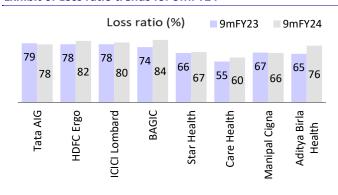


Exhibit 6: Loss ratio trends for 9MFY24



Source: MOFSL Source: MOFSL

Exhibit 7: Combined ratio trends for 3QFY24

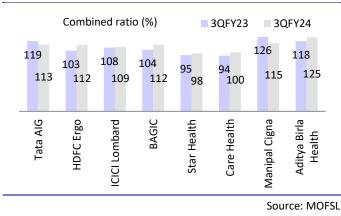
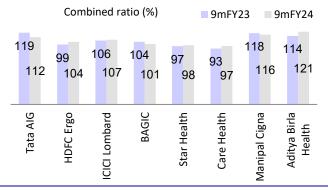


Exhibit 8: Combined ratio trends for 9MFY24



Source: MOFSL

Note – For multi-line players, the above charts reflect data points only for the Health segment

Exhibit 9: STARHEAL's performance

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	33,012	28,306	16.6	94,346	80,455	17.3
Group	2,535	2,171	16.8	7,032	5,717	23.0
PA	490	487	0.6	1,431	1,335	7.2
Travel	11	4	158.5	45	13	243.8
GDP	36,058	30,967	16.4	1,02,861	87,532	17.5
NWP	31,519	29,434	7.1	94,974	83,264	14.1
NEP	32,936	28,672	14.9	95,430	83,491	14.3
Net claims	22,295	18,278	22.0	64,226	55,150	16.5
Claims ratio	67.7	63.7	394bp	67.3	66.1	125bp
Net commission	3,499	4,026	-13.1	12,021	11,210	7.2
Commission ratio	11.1	13.7	-258bp	12.7	13.5	-81bp
Opex	6,001	5,115	17.3	17,370	14,436	20.3
Opex ratio	19.0	17.4	166bp	18.3	17.3	95bp
U/W Profit/(Loss)	1,142	1,253		1,813	2,695	
Combined ratio	97.8	94.8	302bp	98.2	96.9	139bp

Source: Company, MOFSL

Exhibit 10: Care Health's performance

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	9,416	6,416	46.8	26,484	18,076	46.5
Group	6,319	4,981	26.9	19,226	14,766	30.2
PA	493	874	-43.6	1,632	2,611	-37.5
Travel	204	237	-14.0	930	1,008	-7.8
GDP	16,432	12,508	31.4	48,271	36,461	32.4
NWP	14,490	11,178	29.6	42,534	32,573	30.6
NEP	12,834	9,696	32.4	37,316	27,304	36.7
Net claims	7,851	5,334	47.2	22,416	14,958	49.9
Claims ratio	61.2	55.0	616bp	60.1	54.8	529bp
Net commission	2,451	1,342	82.6	6,999	3,384	106.8
Commission ratio	16.9	12.0	491bp	16.5	10.4	607bp
Opex	3,141	3,030	3.6	8,709	8,998	-3.2
Opex ratio	21.7	27.1	-544bp	20.5	27.6	-715bp
U/W Profit/(Loss)	-609	-11		-808	-35	
Combined ratio	99.8	94.1	563bp	97.0	92.8	421bp

Source: Company, MOFSL

Exhibit 11: Manipal Cigna's performance

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	1,758	1,362	29.1	5,063	3,883	30.4
Group	2,106	1,982	6.3	6,091	5,271	15.6
PA	77	88	-13.0	238	221	7.8
Travel	5	4	22.7	17	11	44.7
GDP	3,946	3,436	14.8	11,409	9,387	21.5
NWP	3,775	3,274	15.3	10,916	8,972	21.7
NEP	3,524	2,815	25.2	9,946	7,758	28.2
Net claims	2,244	1,871	19.9	6,568	5,177	26.9
Claims ratio	63.7	66.5	-279bp	66.0	66.7	-70bp
Net commission	843	353	139.2	2,112	942	124.2
Commission ratio	22.3	10.8	1157bp	19.3	10.5	885bp
Opex	1,095	1,589	-31.1	3,328	3,690	-9.8
Opex ratio	29.0	48.5	-1952bp	30.5	41.1	-1064bp
U/W Profit/(Loss)	-658	-997		-2,062	-2,051	
Combined ratio	115.0	125.8	-1074bp	115.9	118.4	-249bp

Source: Company, MOFSL

Exhibit 12: Aditya Birla Health's performance

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	2,609	1,826	42.9	7,325	5,753	27.3
Group	5,167	3,639	42.0	14,966	11,633	28.7
PA	534	413	29.4	1,443	1,199	20.4
GDP	8,389	5,878	42.7	23,994	18,584	29.1
NWP	6,588	4,861	35.5	18,747	15,366	22.0
NEP	5,809	4,100	41.7	16,941	12,495	35.6
Net claims	4,465	3,002	48.7	12,870	8,126	58.4
Claims ratio	76.9	73.2	364bp	76.0	65.0	1093bp
Net commission	1,080	397	172.0	3,036	804	277.8
Commission ratio	16.4	8.2	822bp	16.2	5.2	1096bp
Opex	2,078	1,793	15.9	5,350	6,684	-20.0
Opex ratio	31.5	36.9	-534bp	28.5	43.5	-1496bp
U/W Profit/(Loss)	-1,814	-1,092		-4,314	-3,118	
Combined ratio	124.8	118.3	653bp	120.7	113.8	694bp

Source: Company, MOFSL

Exhibit 13: ICICI Lombard's performance (Health segment)

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	2,868	2,468	16.2	8,475	7,112	19.2
Group	10,922	8,586	27.2	37,121	28,215	31.6
PA	1,996	1,564	27.6	5,711	4,353	31.2
Travel	464	438	5.9	1,885	1,714	9.9
GDP	16,251	13,057	24.5	53,192	41,393	28.5
NWP	14,741	11,007	33.9	47,574	35,692	33.3
NEP	15,473	11,230	37.8	42,406	31,903	32.9
Net claims	12,261	8,776	39.7	34,007	24,876	36.7
Claims ratio	79.2	78.1	109bp	80.2	78.0	222bp
Net commission	1,609	56	2,768.6	4,417	216	1,948.8
Commission ratio	10.9	0.5	1041bp	9.3	0.6	868bp
Орех	2,726	3,183	-14.4	8,481	9,806	-13.5
Opex ratio	18.5	28.9	-1042bp	17.8	27.5	-965bp
U/W Profit/(Loss)	-1,123	-785		-4,499	-2,995	
Combined ratio	108.6	107.6	107bp	107.3	106.1	125bp

Source: Company, MOFSL

Exhibit 14: BAGIC's performance (Health segment)

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	2,329	2,039	14.3	6,871	6,175	11.3
Group	5,892	4,347	35.6	21,364	14,640	45.9
Govt	2,280	0	-	25,325	1,927	
PA	540	635	-15.0	1,840	1,669	10.2
Travel	408	341	19.8	1,526	1,277	19.5
GDP	11,450	7,361	55.5	56,926	25,689	121.6
NWP	7,445	6,199	20.1	25,663	18,544	38.4
NEP	7,532	5,764	30.7	20,629	16,773	23.0
Net claims	6,495	4,093	58.7	17,277	12,421	39.1
Claims ratio	86.2	71.0	1521bp	83.8	74.1	970bp
Net commission	618	208	197.3	168	64	161.4
Commission ratio	8.3	3.4	495bp	0.7	0.3	31bp
Opex	1,323	1,836	-27.9	4,143	5,471	-24.3
Opex ratio	17.8	29.6	-1185bp	16.1	29.5	-1336bp
U/W Profit/(Loss)	-905	-374		-959	-1,183	
Combined ratio	112.3	104.0	832bp	100.6	103.9	-335bp

Source: Company, MOFSL

Exhibit 15: HDFC Ergo's Health performance

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	9,221	7,941	16.1	26,135	22,910	14.1
Group	4,285	3,228	32.7	12,809	10,250	25.0
PA	1,257	1,292	-2.7	4,428	4,862	-8.9
Travel	55	56	-1.6	269	248	8.7
GDP	14,818	12,517	18.4	43,641	38,270	14.0
NWP	8,807	8,085	8.9	27,009	25,108	7.6
NEP	9,786	8,859	10.5	29,001	25,789	12.5
Net claims	7,887	6,951	13.5	23,909	20,114	18.9
Claims ratio	80.6	78.5	213bp	82.4	78.0	445bp
Net commission	1,000	-62	-1,707.6	1,368	-328	-517.3
Commission ratio	11.4	-0.8	1212bp	5.1	-1.3	637bp
Opex	1,757	2,010	-12.6	4,424	5,688	-22.2
Opex ratio	19.9	24.9	-492bp	16.4	22.7	-627bp
U/W Profit/(Loss)	-857	-40		-700	315	
Combined ratio	111.9	102.6	933bp	103.9	99.3	454bp

Source: Company, MOFSL

Exhibit 16: Tata AIG's Health performance

INR m	3QFY24	3QFY23	% YoY	9mFY24	9mFY23	% YoY
Retail	1,975	1,522	29.8	5,810	4,464	30.1
Group	3,904	3,280	19.0	12,686	9,930	27.8
PA	475	1,663	-71.4	1,494	3,812	-60.8
Travel	803	600	33.9	2,677	2,071	29.3
GDP	7,158	7,064	1.3	22,667	20,277	11.8
NWP	6,261	5,577	12.3	20,116	16,670	20.7
NEP	6,095	5,178	17.7	17,669	15,175	16.4
Net claims	4,681	4,071	15.0	13,708	12,013	14.1
Claims ratio	76.8	78.6	-181bp	77.6	79.2	-158bp
Net commission	1,171	379	209.5	3,535	1,042	239.1
Commission ratio	18.7	6.8	1192bp	17.6	6.3	1132bp
Opex	1,078	1,851	-41.8	3,313	5,610	-40.9
Opex ratio	17.2	33.2	-1598bp	16.5	33.7	-1718bp
U/W Profit/(Loss)	-836	-1,122		-2,887	-3,491	
Combined ratio	112.7	118.6	-586bp	111.6	119.1	-745bp

Source: Company, MOFSL

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